

## Case Study:

### Homeless Hostel helps

### James rebuild his life

### Supported Housing



***Noddfa Hostel in Colwyn Bay provides temporary, supported housing accommodation for single homeless people and families who are vulnerable and need support.***

James\* had been a carer for his elderly mother, sadly she passed away and her house had to be sold. He had no other family that he could stay with and as a result he became street homeless. James was single but had a teenage son who lived with his ex wife.

James was extremely keen to gain full time employment as a security guard and had gained all the relevant qualifications. The Noddfa team supported him to look for work and assisted him to complete application forms. James applied for employment as a Security Guard at the Bay View Shopping Centre in Colwyn Bay and worked there on a trial basis before being offered a full time, permanent position.

Soon after gaining employment, James wanted to move into private accommodation. As he was earning over the Housing Benefit threshold for rent in advance he was unable to apply for any assistance.

James was assisted to find private accommodation and discussions took place with the landlord who agreed to allow James to move in and pay the deposit on a monthly basis. This, along with a successful application for a crisis loan enabled him to move into private accommodation.

James is now in full time, permanent employment and stable accommodation, and his relationship with his son has improved.

\*names have been changed