**Corporate Plan Survey**

What does North Wales Housing (NWH) look like 3 years from now? That’s what we want your help with. We’re developing our 3 year Corporate Plan which will pave the way as to where NWH should to be and how we will get there. We want our tenants to be at the heart of the Corporate Plan and we want to know what is important to you and what you think our priorities should be.

**Win gift voucher of your choice** We will be entering everyone who completes the survey into a prize draw to win a £50 Voucher from either Tesco, Marks & Spencer’s, Debenhams, Argos, Cineworld or Pontio. To enter you will need to provide your contact details:

**Name**…………………………………………… **Phone** …………………………………… Email…………………………..

**Address**…………………………………………………………………………………………………………………………………

**By 2020 we want North Wales Housing to…**

1. **What do you think North Wales Housing do well?**
2. **Are there any areas where you would like to see improvements?**
3. **Do you think we could offer any new services that would benefit you/ our tenants?**
4. **How can we help you live the life you want to lead?**
5. **Any other comments**

* Please tick here if you wish to become involved in Tenant Participation and would like to be contacted by Iwan Evans our Tenant Participation Co-ordinator.

**Equality and Diversity monitoring -** We would also really appreciate it if you took the time to complete the Equality and Diversity form overleaf. **Equality and Diversity**

These questions are asked to make sure that our services are provided consistently and that everyone has fair and equal access. Only the overall figures are monitored, and are anonymous, so do not identify individuals. This information is classed as sensitive personal data so is kept confidential and is processed in accordance to data protection regulations.

If you do not feel comfortable answering any of these questions you can select ‘prefer not to say’.

|  |  |  |  |
| --- | --- | --- | --- |
| Are your day to day activities limited because of a disability or health problem which has lasted, or is expected to last, at least 12 months? | Yes | * No | * Prefer not to say |
| What is your religion? | No religionChristianBuddhist | HinduJewishMuslim | SikhAny other religionPrefer not to say |
| **How would you describe your sexuality?** | Heterosexual/StraightGay man | Gay womanBisexual | OtherPrefer not to say |
| **Please select the ethnic group.** |  |  |  |
| White | BritishEnglishWelsh | ScottishNorthern IrishIrish | Gypsy / Irish TravellerOther |
| Mixed or multiple ethnic background | White & Black CaribbeanWhite and Black African | White and AsianOther |  |
| Asian or Asian British | IndianPakistani | BangladeshiChinese | Other |
| Black or Black British | African | Caribbean | Other |
|  | Prefer not to say |  |  |
| **Which is your preferred language?**  Please tick one box. |  |  |  |
| **Spoken** | Welsh | English | Other |
| **Written** | Welsh | English | Other |

**Data Protection**

By signing this form you consent to North Wales Housing processing your sensitive personal information for the administration of your tenancy and for the purposes of tenant profiling, and to North Wales Housing sharing this information, when required, with contractors who provide services on their behalf. The information provided will be held on a computerized data base.

**Signed………………………………………. Print Name ………………………………….. Date ……………………**