

## Introduction

This strategy has been developed as we want to improve the way we manage our approach to sustainability, to ensure we are developing our business in a sustainable way; and to be able to show the real impact that we have on our tenants, our communities and the wider world.

## Approach to Sustainability at NWH

Our vision for 2050 is that we will:

*...provide high quality, resource efficient homes in communities that value their local environment and take an active role in protecting and enhancing the long-term wellbeing of their area. We will place high value on ecologically healthy environments where community leadership promotes active participation in decisions that affect the local area and the wider community. By working together we will continue to develop a sustainable future for North Wales Housing.*

This strategy provides the first stage of the route to achieving the 2050 vision. The Board are ultimately responsible for ensuring the

sustainable development of NWH, monitoring progress and ensuring that the Sustainable Development Principle\* is embedded into the work of the organisation.

Our Business Plan "Homes for North Wales 2016 – 2021" sets out our strategic priorities and references to sustainability are found throughout.

Through the Self Evaluation process all services have to prove that they are delivering in ways which contribute positively towards our 2050 vision.

### Our Sustainability priorities

- a. Integrate action for sustainability as part of the organisational culture
- b. Manage our assets to optimise our sustainability goals
- c. Gain best possible



value out of procurement in line with the Sustainable Development Principle

- d. Understand and be able to report on environmental impacts
- e. Fully understand our environmental impacts across the organisation and how we compare with others
- f. Increase service efficiency and effectiveness – understanding our tenants' needs (performance and continuous improvement)
- g. Further involve our staff and tenants in actions for sustainable development
- h. Be transparent, accountable and have accessible communication

# A SUSTAINABILITY STRATEGY DELIVERY PLAN HAS BEEN DEVELOPED TO ENSURE THAT WE DELIVER THE PRIORITIES.

## Who is involved?

Thinking and acting for sustainability needs to be embedded across the organisation and involves all our governance structures, customers, staff and contractors.

- **Group Board** – Overall accountability for the strategic direction and sustainable development of the group
- **Landlord Services Committee** - To ensure that sustainability is embedded in the culture of NWH and in the decisions that they make
- **Resident Advisory Panel** - To provide suitable challenge from a tenant perspective on sustainability
- **Executive Team** - Ensuring the delivery of the strategy and to identify new areas that need to shape the future development of the strategy
- **All Staff** - Every member of staff at North Wales Housing has a responsibility for working in a way that contributes to the sustainable development of the organisation.

## Measuring and monitoring how well we are doing

We will use a variety of ways to assess if we are delivering against our sustainability priorities:

- a. Key performance measures are reviewed quarterly
- b. We will compare our performance with our peers through biannual SHIFT assessment or similar alternative external accreditation
- c. We will publish an annual Sustainability Statement

## Review

The Strategy will be reviewed in 2019.

## Related Documents

- Business Plan 2016-2021
- Business Plan Delivery Plan
- Supported Housing Business Plan 2015-2019
- Annual Report
- Self-evaluation
- NWH Approach to self-evaluation
- SHIFT 2014
- Environmental Policy 2016
- SHIFT 2016
- Resource efficiency, sustainability & affordable warmth policy
- Performance and Improvement Framework
- Development Strategy



\* The Sustainable Development Principle seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.